

**Aetna Better Health® of Kansas**  
9401 Indian Creek Parkway, Suite 1300  
Overland Park, KS 66210



## **Aetna Better Health® of Kansas** Incontinence Supply Limit Changes

Beginning with claims processed on or after April 1, 2020, Aetna Better Health of Kansas is changing incontinence supply (T4521-T4545) limits from **daily** to **monthly**. This change will help members obtain necessary incontinence supplies easier, as well as reduce provider burden requiring authorizations exceeding limits.

Incontinence supplies are covered for beneficiaries ages 5-20.

Incontinence supplies are covered for beneficiaries ages 21 and older when billed with an approved diagnosis:

F980	F981	N39498	N3942
N3945	R159	R3981	

Members are limited to a combined total of six (6) units per day, or a cumulative total not to exceed \$150 per calendar month/per member, whichever is less.

### **Questions?**

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: **[providerexperienceks@aetna.com](mailto:providerexperienceks@aetna.com)**